



MONTRÉAL-TRUDEAU
INTERNATIONAL AIRPORT
AT YOUR SERVICE

45° N, 73° W

45° N. 73° W.





MONTREAL-TRUDEAU TODAY

Montréal-Pierre Elliott Trudeau International Airport (IATA code: YUL) has been the main air gateway to the Montréal region for more than 60 years. Its geographic location, at 45°N and 73°W, makes it a natural hub for traffic between North America and Europe.

About 40 airlines, including most of the major North American and European carriers, offer non-stop flights to some 130 destinations in Canada, the United States and abroad.

With the major expansion and modernization of its terminal recently completed, Montréal-Trudeau airport is now better positioned than ever to fulfil its mission and add new routes. The capacity of the terminal building has been doubled, its connectivity considerably improved, and a broad range of advanced airport technologies and innovative services have been introduced to simplify and enhance the airport experience for travellers.

Montréal-Trudeau International Airport has been managed, operated and developed by Aéroports de Montréal (ADM) since 1992 under long-term lease with Transport Canada.

A STRATEGIC LOCATION

ACCESSIBILITY

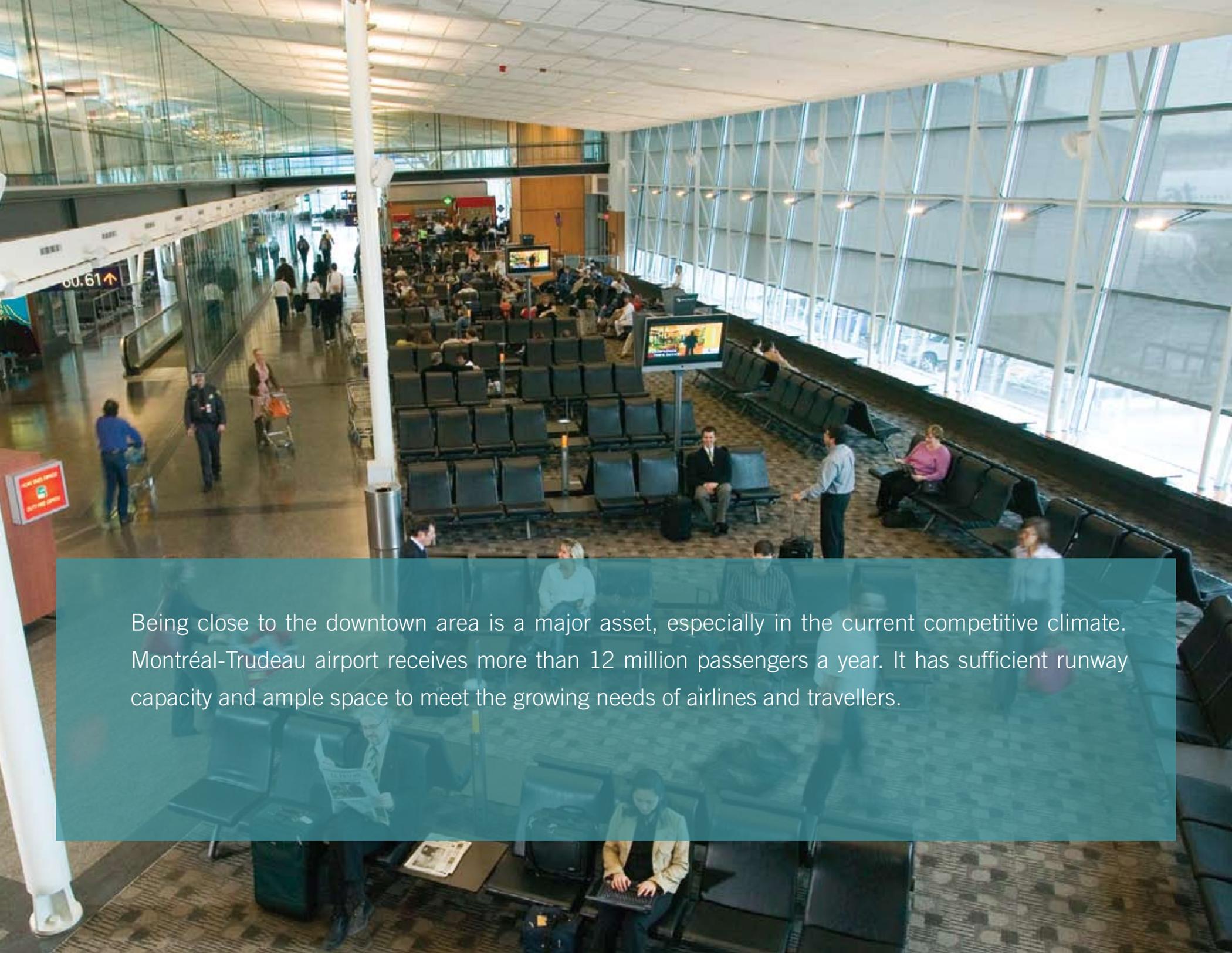
Montréal-Trudeau is located just 20 kilometres from downtown Montréal, Canada's second-largest city and a major North American centre in various spheres of activity.

Serving Eastern Canada and the Northeastern United States, the airport is reachable by several expressways that converge toward the greater metropolitan area. Major roadwork is now under way near the airport to develop direct-access ramps between the airport and highways 20 and 520. In addition, the road network facing the terminal building is being reconfigured to harmonize it with the new highway accesses and to improve the flow of traffic entering and leaving the airport.



The airport offers extensive parking areas for short-, medium- or long-term use by passengers and those accompanying them. Valet service is available, along with underground VIP parking. The parking areas have automatic entry and exit gates, and free shuttle service is provided to the terminal building.





Being close to the downtown area is a major asset, especially in the current competitive climate. Montréal-Trudeau airport receives more than 12 million passengers a year. It has sufficient runway capacity and ample space to meet the growing needs of airlines and travellers.

A TERMINAL **DESIGNED** TO FACILITATE PASSENGER FLOW

FLUIDITY

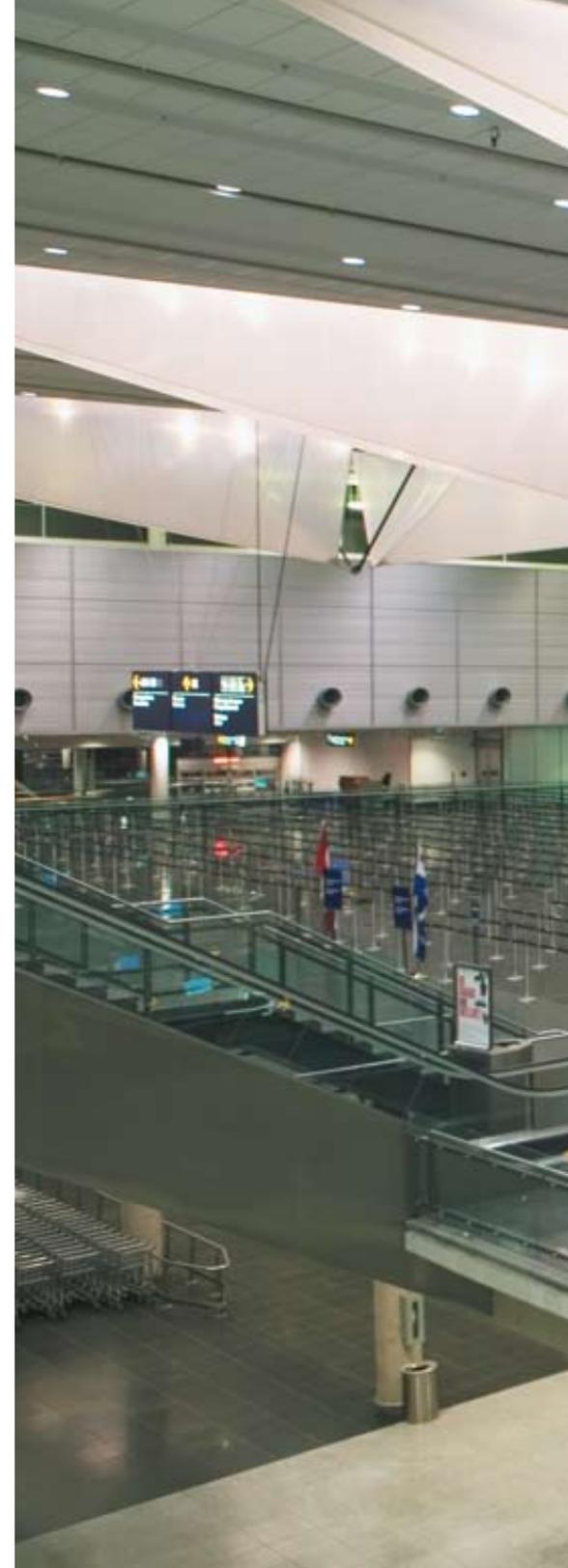
The Montréal-Trudeau terminal building has been completely rebuilt or modernized based on a master plan that emphasizes fluidity. Montréal-Trudeau now has a compact configuration designed to facilitate passenger flow. Its well-integrated jetties and efficiently positioned processing facilities enable passengers on domestic, transborder and overseas flights to move efficiently through every stage of their airport experience.

The new United States departures area, inaugurated in August 2009, is the latest showpiece in the terminal building's transformation. It provides direct access to the centre of the transborder jetty, just steps from the departure gates.



Each jetty has wide corridors and moving sidewalks as well as information kiosks and clear signposting. In addition, the international and transborder jetties have sealed corridors at the mezzanine level for the exclusive use of arriving passengers. Finally, convenient links help speed up connections.

Today, Montréal-Trudeau airport is a symbol of modern design and efficiency, providing first-class service.





International passengers arriving at Montréal-Trudeau are greeted in an impressive Canada Customs hall that stands out with its 11-metre-high cathedral ceiling and its Québec granite floor. This spacious and airy complex provides for the continuous movement of passengers toward the customs and immigration counters before they are directed to the baggage pickup area at the lower level.



EFFICIENCY

Head-of-stand service roads provide for efficient and safe access during ground operations and are complemented by world-class technical facilities that ensure quick aircraft turnaround.



A WORLD-CLASS OPERATION

Montréal-Trudeau airport's infrastructures and facilities meet the highest standards of operational efficiency, safety and environmental protection.

The three runways have been totally refurbished, along with the apron, which is equipped with an integrated refuelling system. With a capacity of more than 400,000 movements a year, the airport can handle all aircraft types, including the Airbus A380 super jumbo.

Innovative boarding gates that can be configured for different types of traffic (for example, domestic or international) enhance operating flexibility during the daily peak periods. Fully automated baggage-handling systems provide efficient processing, while high-capacity carrousel enable arriving passengers to collect their luggage quickly.

Montréal-Trudeau is also in the vanguard in applying the CUTE (common-use terminal equipment) concept. All airport facilities, from check-in kiosks and counters to passenger loading bridges, are shared by all airlines operating at Montréal-Trudeau. This concept results in cost and space savings and in greater operational efficiency.

Montréal-Trudeau also stands out for its leading-edge de-icing centre, snow clearing equipment and instrument landing systems as well as its control tower, recognized as one of the world's most modern.



SAFETY AND SECURITY

The new-generation self-service check-in kiosks are each equipped with a magnetic card reader, passport reader, 2D barcode reader and baggage tag printer. Passengers can handle all check-in formalities on their own, efficiently and safely, while avoiding line-ups at the traditional counters.



SAFE AND TRANSPARENT PROCESSING SYSTEMS

Ensuring safety and security is a core element of ADM's mission. ADM's Airport Patrol, the first Canadian airport service to be certified by the Commission on Accreditation for Law Enforcement Agencies (CALEA), works closely with the appropriate government agencies and police corps to make sure that airport users have a safe and transparent travel experience at all times.

The facilities at Montréal-Trudeau have been rebuilt or modernized in keeping with applicable security regulations and agreements. In particular, the new United States departures area meets the latest requirements of U.S. inspection services: pre-clearance formalities now take place after the security check. The ultra-sophisticated baggage-handling system has a device enabling U.S. customs officers to recall bags for manual inspection when necessary.

ADM is also a world leader in common-use self-service check-in technology. Montréal-Trudeau was one of the first airports to offer self-tagging of luggage and a complete mobile check-in process using 2D barcodes.

Pre-approved travellers can also complete Canadian customs and immigration formalities in a jiffy using the CANPASS Air self-service kiosks. The NEXUS program also uses self-service iris-reading kiosks that let members move quickly through U.S. customs on their way to the United States or through Canada customs upon arrival in Canada.



DINING, SHOPPING AND ENTERTAINMENT...

“MONTRÉAL-STYLE”

COMFORT



Montréal-Trudeau offers a full range of commercial services that set it apart from other airports and enhance the passenger experience. More than 85 shops, restaurants and other commercial services under the *L'AéroShopping* banner focus on product quality, speed of service and variety.

Well-known international and popular local brands, including the famous Québec barbecue chicken eatery St-Hubert Express and Canadian coffee icon Tim Hortons, are found here.

Travellers can eat and drink, relax, or buy newspapers, souvenirs, fashion accessories or other “*très Montréal*” products in each of the terminal’s four zones: public, domestic, transborder and international. In keeping with changing passenger habits, services have been increased considerably in the boarding areas.

Departing passengers can enjoy a closed-circuit TV network providing entertainment and information shows in all waiting areas. They also have access to Wi-Fi, Internet stations and other business services. In addition, a spa is available, as are airport lounges including the new TD First Class Lounge in the international jetty.

Exhibitions of the media arts and photos, under the *L'Aérogalerie* banner, help give the airport a typically Montréal feel.

The new high-end 275-room Marriott Hotel reachable from inside the terminal offers a broad range of services, including a business centre, restaurants and conference rooms. This is an added asset for Montréal-Trudeau users.





Passengers bound for the United States and other international destinations have access to Montréal-Trudeau's duty-free shops. One of them is among the largest in Canada.



Arrivées
Arrivals

Grossistes
Wholesalers

Baggage
Bagages

Customer service at Montréal-Trudeau comes with a personal touch – and a smile. Passengers with questions or needing help can approach staff directly at the information counters and throughout the terminal building.



COURTESY

A SMILE ALWAYS FLIES!

Aéroports de Montréal champions a culture of world-class customer service so that passengers can fully appreciate their travel experience. This is a management priority.

All airport employees, whatever their role, are trained to provide outstanding customer service in both official languages at all times. The airport pays great attention to detail and to continuous improvement, taking account of the feedback gathered in the surveys that are conducted on a regular basis to measure customer satisfaction.

Montréal-Trudeau is constantly introducing new types of care to facilitate and enhance the travel experience. An example of this was the introduction of electric carts that shuttle people with reduced mobility within the jetties.

In addition, ADM endeavours to customize its service by offering passengers an abundance of choices at various stages along their journey.



FOCUSED ON THE FUTURE



ADM is constantly on the lookout for new ways to improve its airport services in response to the changing needs of the industry and the travelling public.

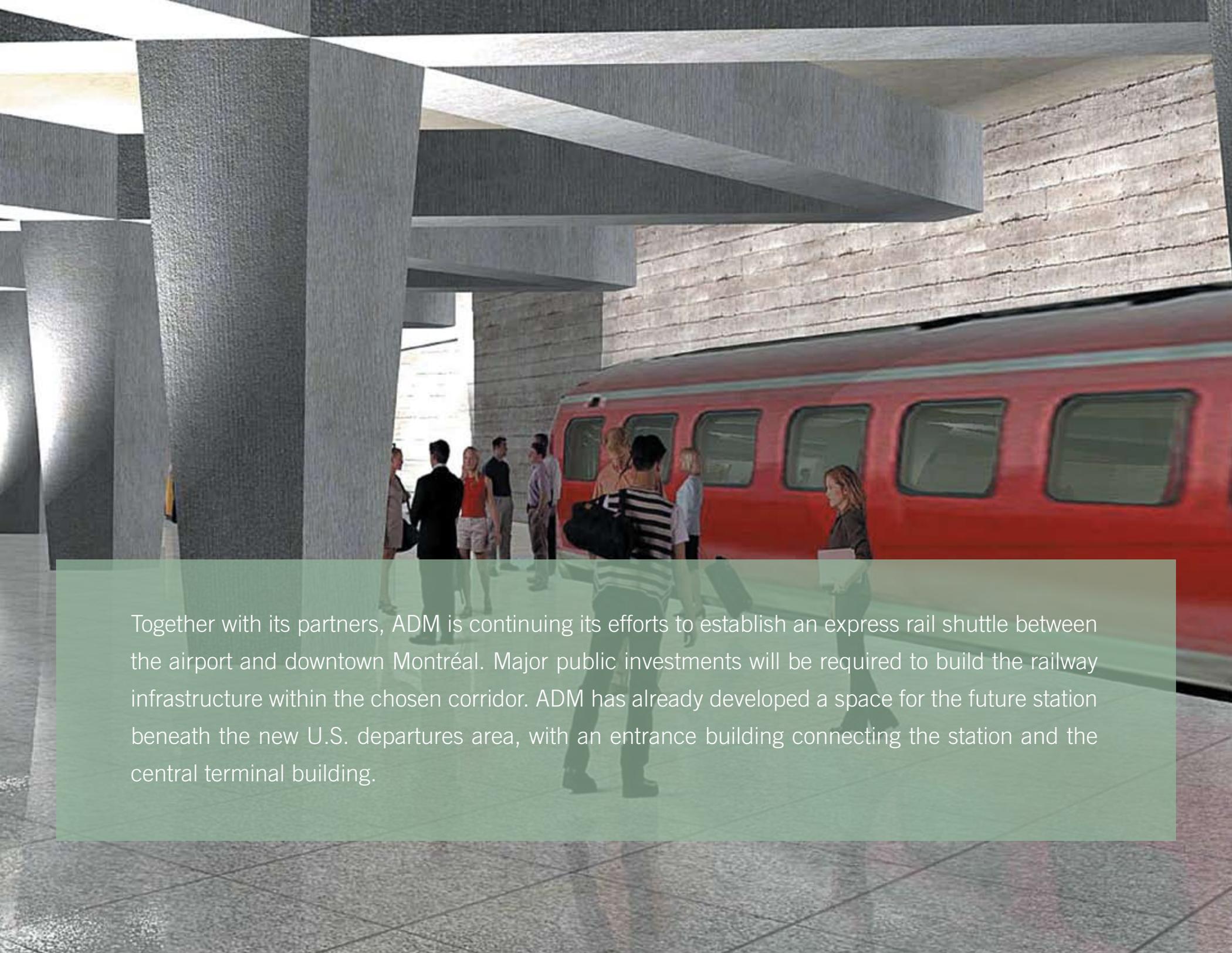
Planning over various time horizons is conducted continuously at ADM with a view to upgrading facilities in response to new demands and new trends. At the current average pace of growth, Montréal-Trudeau airport has enough capacity and space to handle the needs of the metropolitan area for at least another 30 years.

Among the projects under way now or under consideration for the future are expanding the jetty that serves international flights, redeveloping the old U.S. departures area and improving land access to the airport both by road and by rail.

ADM is also ensuring that its current and future facilities will meet high standards in the area of environmental protection. The terminal building, including the new U.S. departures area, has received BOMA BEST certification.

PROACTIVITY



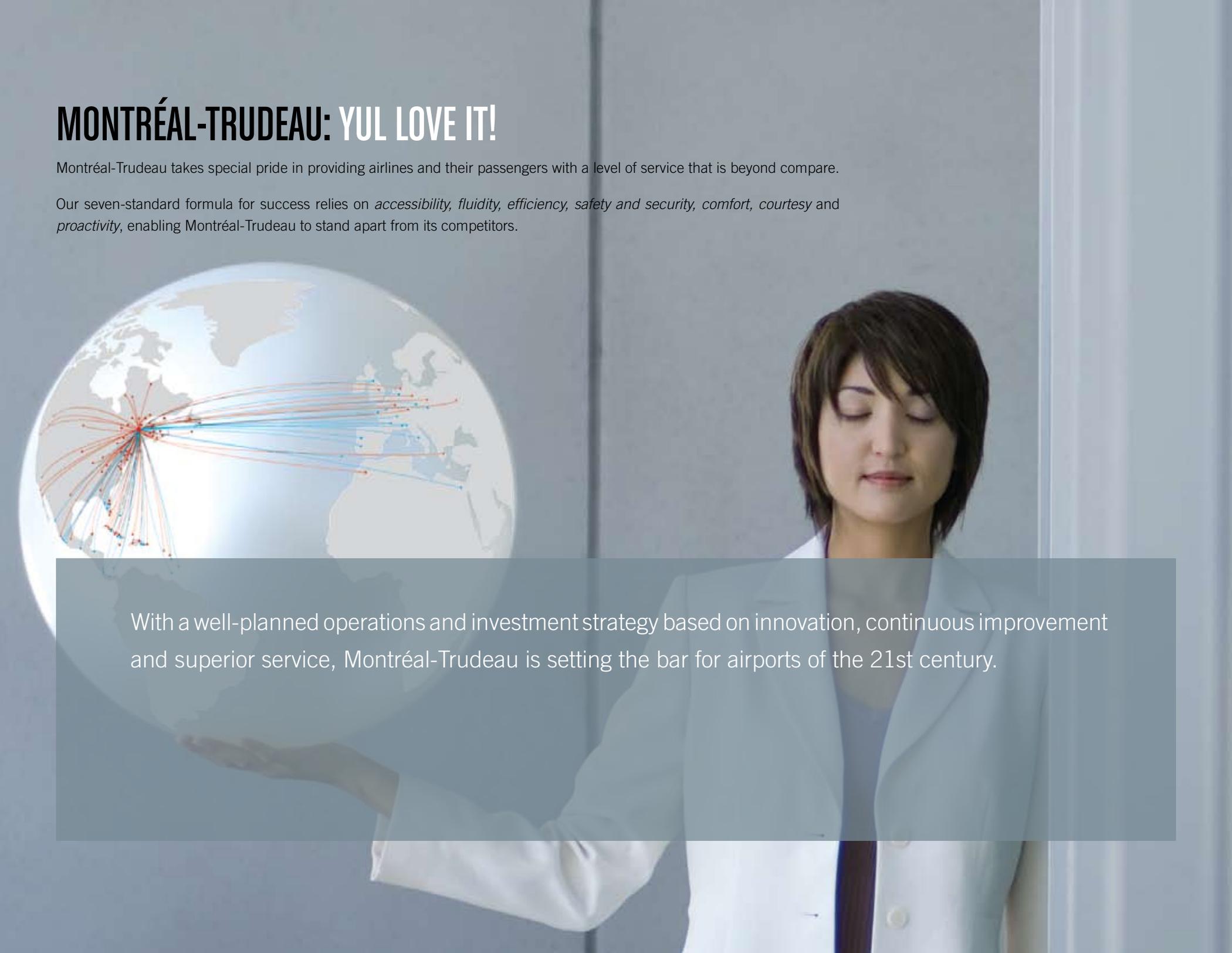


Together with its partners, ADM is continuing its efforts to establish an express rail shuttle between the airport and downtown Montréal. Major public investments will be required to build the railway infrastructure within the chosen corridor. ADM has already developed a space for the future station beneath the new U.S. departures area, with an entrance building connecting the station and the central terminal building.

MONTRÉAL-TRUDEAU: YUL LOVE IT!

Montréal-Trudeau takes special pride in providing airlines and their passengers with a level of service that is beyond compare.

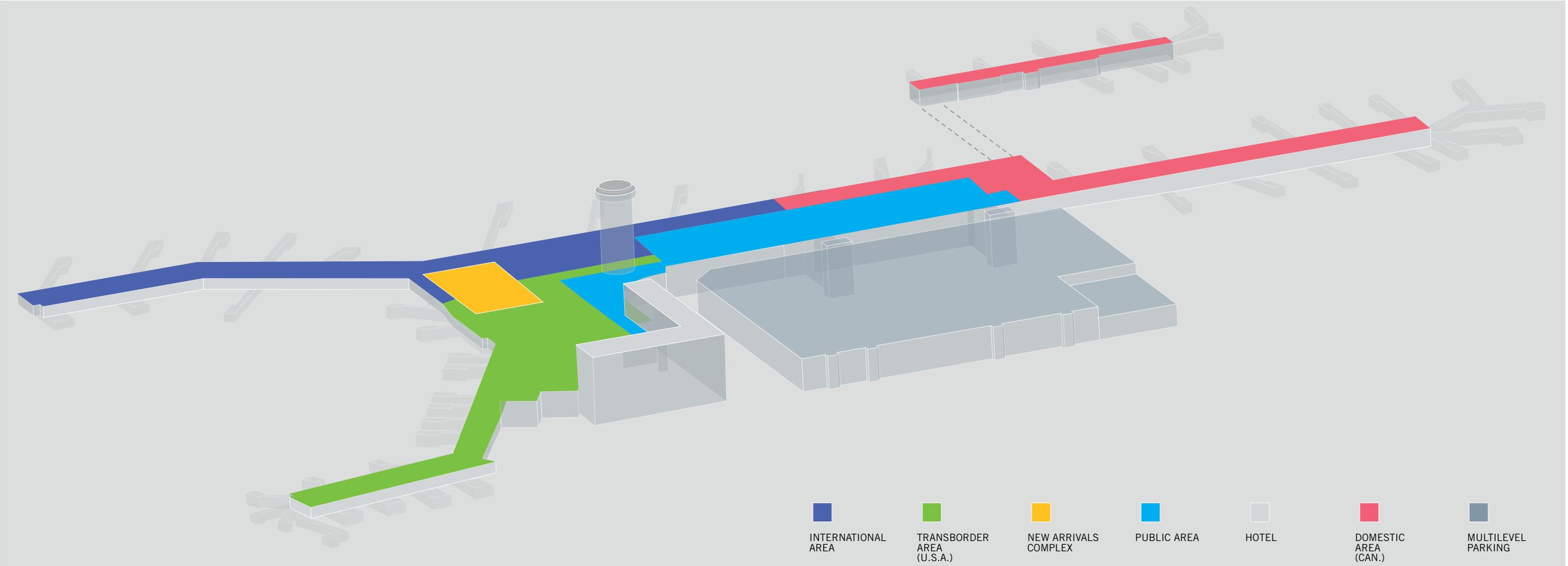
Our seven-standard formula for success relies on *accessibility, fluidity, efficiency, safety and security, comfort, courtesy and proactivity*, enabling Montréal-Trudeau to stand apart from its competitors.

A woman with dark hair, wearing a white lab coat, is holding a large globe. The globe is illuminated from the left, and it features a network of red and blue lines representing flight routes across the world. The woman's eyes are closed, and she has a serene expression. The background is a plain, light-colored wall.

With a well-planned operations and investment strategy based on innovation, continuous improvement and superior service, Montréal-Trudeau is setting the bar for airports of the 21st century.

YUL HORIZON 2010

SITE AREA	1,325 hectares
RUNWAYS	
06L-24R	3,353 m x 60 m
06R-24L	2,926 m x 60 m
10-28	2,134 m x 60 m
NETWORK CAPACITY	80 movements / hour (100 in new operating mode)
BOARDING GATES	55
NEARBY AIRCRAFT PARKING	69
DISTANT AIRCRAFT PARKING	38
CARGO AREA	14.3 hectares
TERMINAL AREA	200,000 m ²
TERMINAL CAPACITY	15 M passengers / year (potential of 25 M)
CHECK-IN COUNTERS	194
SELF-SERVICE CHECK-IN KIOSKS	103
ASSISTANCE COUNTERS	16
COMMERCIAL SPACE	10,080 m ²
VEHICLE PARKING	11,500 spaces



**MONTRÉAL – PIERRE ELLIOTT TRUDEAU
INTERNATIONAL AIRPORT**

975 Roméo-Vachon Blvd. N., Suite 317
Montréal, Québec, Canada H4Y 1H1
Telephone: 514 394.7377

AÉROPORTS DE MONTRÉAL

800 Leigh-Capreol Place, Suite 1000
Dorval, Québec, Canada H4Y 0A5
Telephone: 514 394.7201 Fax: 514 394.7356

www.admtl.com

Cette publication est aussi disponible en français.