

# YUL-Transport (Driver)

## Commercial Vehicles Management Application

**Stéphane Boudrias**  
Coordinator, Commercial Transportation



# Driver application

© L'ENTREPRISE PROFESSIONNELLE PROCESSUS AMÉLIORATION OBJETTS ÉCHANGÉ

For you to be able to use the mobile app for drivers, the Permit-holder (vehicle owner) must have authorized you to operate the vehicle.

Using a computer or a smartphone with an Internet connection, click or tap the link you received by e-mail.

# First use



## Bonjour chauffeur chauffeur,

Vous avez été identifié comme conducteur de véhicules commerciaux pour le ou les permis suivants 7575 pour l'outil de gestion de véhicules commerciaux de l'Aéroports de Montréal.

Cliquer sur le lien suivant pour compléter votre compte utilisateur conducteur.

[Compléter votre compte ici!](#)

---

## Hi chauffeur chauffeur,

You were identified as a driver of commercial vehicles on the following permit 7575 for the commercial vehicles management tool of the Aéroports de Montréal.

Click on the following link to complete your driver account.

[Complete your account here!](#)

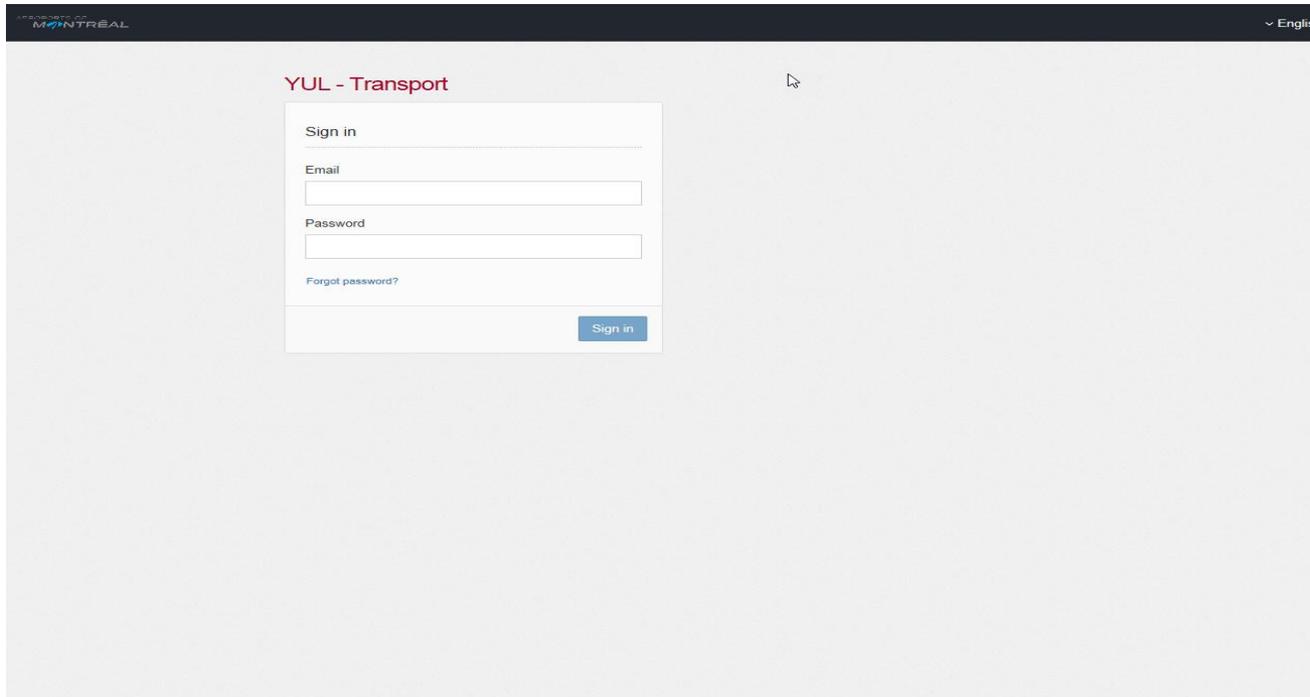


# First use: Creating a password

© L'ENTREPRISE PROFESSIONNELLE PROCESSUS AMÉLIORATION OBJECTIFS ÉCHANGÉ

The screenshot shows a web application interface for creating a password. At the top left, there is a logo for 'MONTREAL' with the text 'MONTREAL' below it. At the top right, there is a language selector dropdown menu showing 'English'. The main content area is titled 'YUL - Transport' in red text. Below the title, there is a white box containing the text 'Welcome Driver Carr'. Inside this box, there are three input fields: 'Email' with the value 'driver@gmail.com', 'New Password', and 'Confirm Password'. A blue 'Save' button is located at the bottom right of the white box. A mouse cursor is visible over the 'Save' button.

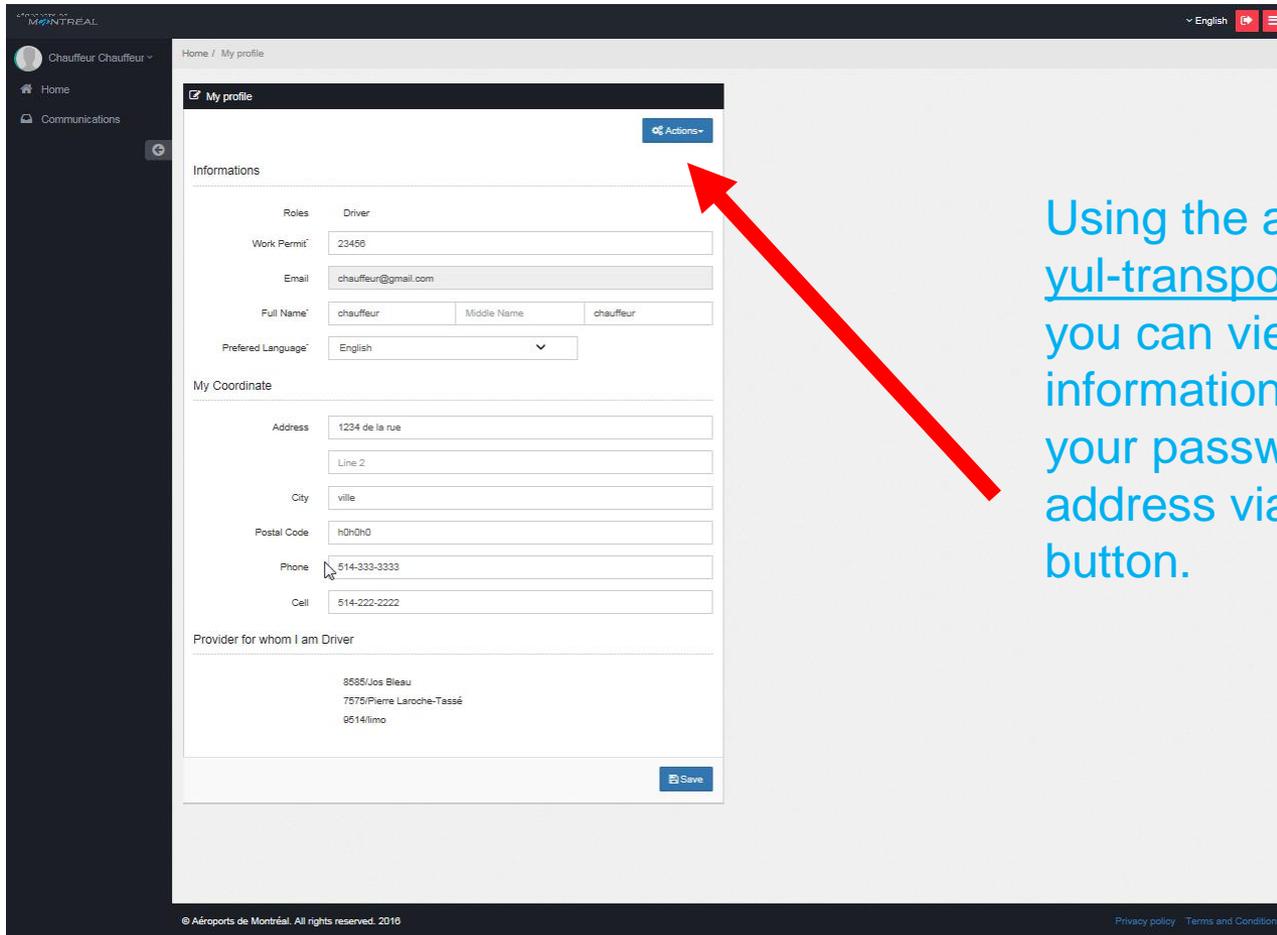
# Logging in



**Use your e-mail address and the password you created at the previous step to access your account.**

# Display screens

Q-UNTIL PROFESSIONNEL PROCESSUS AMELIORATION OBJECTS ECHANGE



The screenshot displays a web application interface for a user profile. The page title is "Home / My profile". The user is identified as "Chauffeur Chauffeur". The profile form includes sections for "Informations" and "My Coordinate".

**Informations**

Roles	Driver		
Work Permit	23456		
Email	chauffeur@gmail.com		
Full Name	chauffeur	Middle Name	chauffeur
Preferred Language	English		

**My Coordinate**

Address	1234 de la rue
Line 2	
City	ville
Postal Code	h0h0h0
Phone	514-333-3333
Cell	514-222-2222

**Provider for whom I am Driver**

8585/Jos Bleau
7575/Pierre Laroche-Tassé
9514/Ilmo

The "Actions" button is located in the top right corner of the profile form, and a red arrow points to it. The "Save" button is located at the bottom right of the form.

Using the address [yul-transport.admtl.com](http://yul-transport.admtl.com), you can view your personal information and change your password or e-mail address via the Actions button.

# Display screens (cont'd)

© L'ENTREPRISE PROFESSIONNELLE PROCESSUS AMÉLIORATION OBJECTIFS ÉCHANGE

Home / Communications

Communication History

Search: [ ] Show 10 entries

Expedition time and date	Communication Type	Nature	From	Recipients	Reference	Actions
2017-03-01T09:09:03	Email	Driver Add Providers	YUL - Transport	To: chauffeur@gmail.com	Persons: chauffeur@gmail.com chauffeur chauffeur	[ ]
2017-02-17T14:07:37	Email	Forgot password	feedback@techsolom.ca	To: chauffeur@gmail.com	Persons: chauffeur@gmail.com chauffeur chauffeur	[ ]
2017-02-16T15:02:47	Email	Driver Add Providers	feedback@techsolom.ca	To: chauffeur@gmail.com	Persons: chauffeur@gmail.com chauffeur chauffeur	[ ]
2017-02-16T13:35:14	Email	Driver Registration	feedback@techsolom.ca	To: chauffeur@gmail.com	Persons: chauffeur@gmail.com chauffeur chauffeur	[ ]

Showing 4 of 4 entries

First Previous 1 Next Last

© Aéroports de Montréal. All rights reserved. 2016

Privacy policy Terms and Conditions

Tap Communications to view all e-mail messages sent to you by the system.

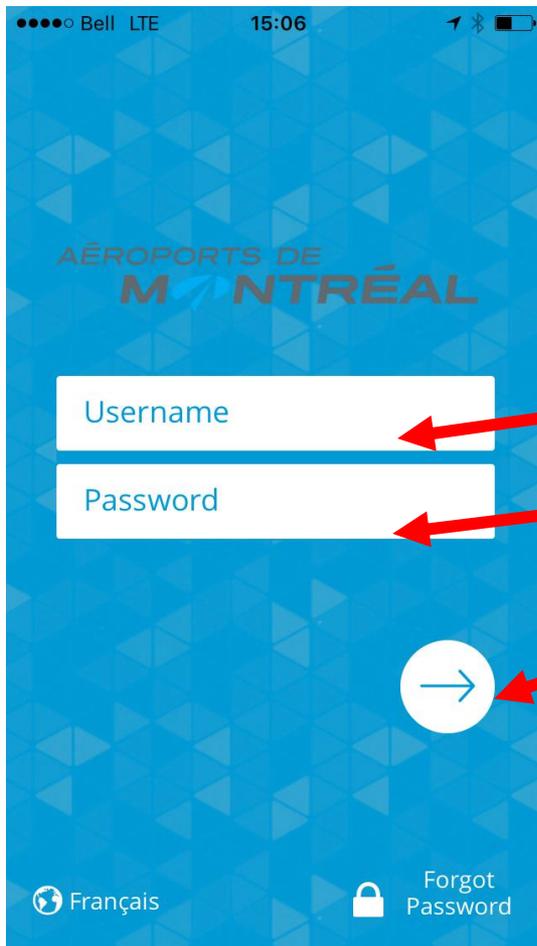
# Mobile app

© L'ENTRE-PROFESSIONNEL PROCESSUS AMÉLIORATION OBJECTIFS ÉCHANGÉ

Now that you are authorized to operate a taxi, you must download the YUL-Transport app on your smartphone.

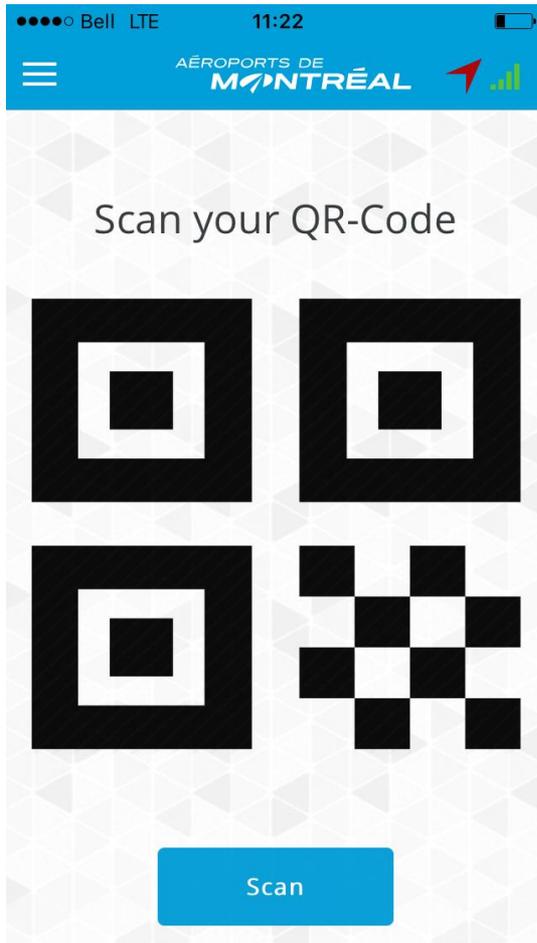
- Go to the App Store or Google Play Store and search for YUL-Transport;
- Install the app on the smartphone
  - Authorize geolocation

# Mobile app



Enter your e-mail address and the password you previously chose, and then tap the arrow to open the app.

# Mobile app (operation)



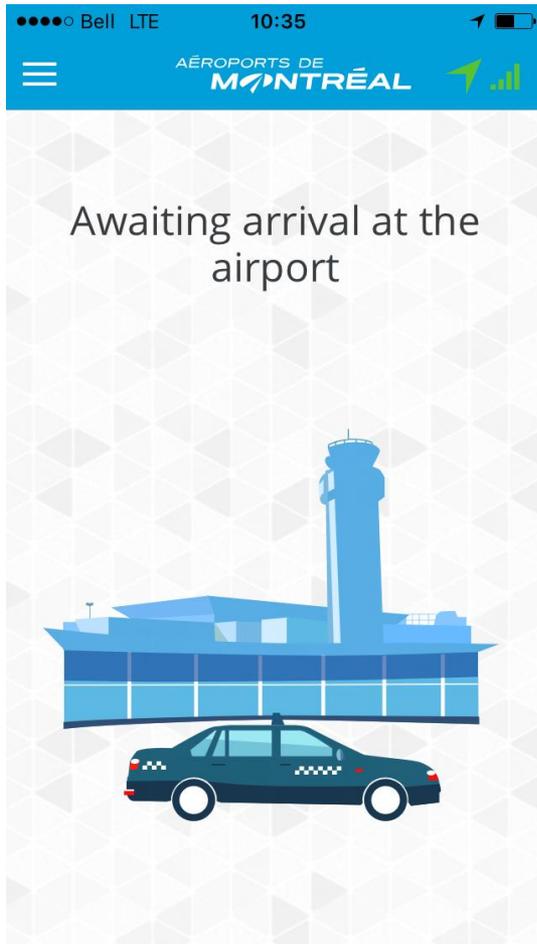
LE PROCESSUS AMÉLIORATION OBJECTIF S'ÉCHANGE

Scan the QR code printed on the reverse side of the airport permit sticker (upper left corner of the windshield); the system will authenticate the vehicle.



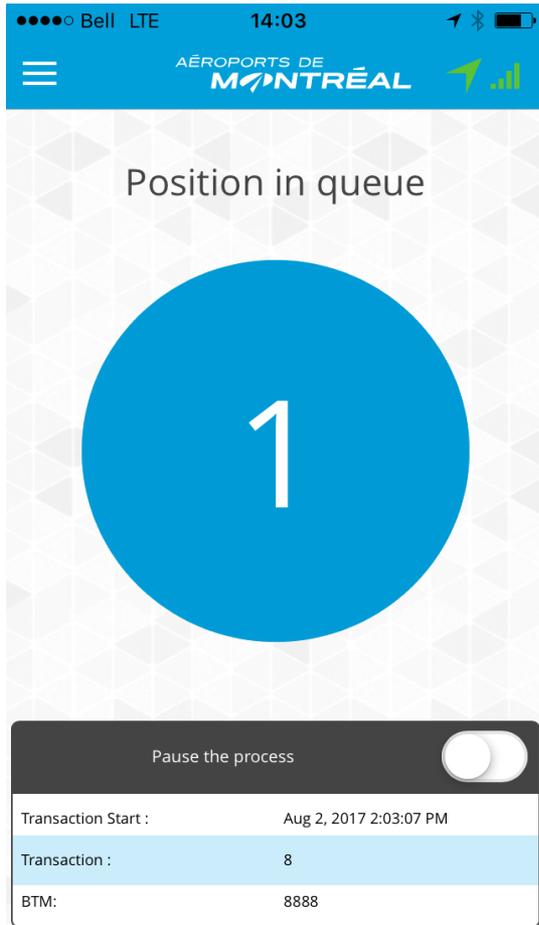
# Mobile app (operation)

© L'ENTREPRENEUR PROFESSIONNEL PROCESSUS AMÉLIORATION OBJECTIFS ÉCHANGÉ



If you are not yet in the airport zone, you will see the following message until you join the taxi stand queue.

# Mobile app (operation)



PROFESIONNEL PROCESSUS AMELIORATION OBJECTIF S'ECHANGE

Once you join the taxi stand queue, you will receive your digital coupon.

Proceed within the stand by joining the queue as displayed at the barrier; once the queue starts moving, proceed to the Pick-up Area.

# Mobile app (operation)

LENTILLE PROFESSIONNEL PROCESSUS AMÉLIORATION OBJECTIF S'ÉCHANGER



If you wish to enter the terminal building or go anywhere else outside the taxi stand queue, you must pause the app; otherwise the coupon will be voided and you will have to exit the taxi stand queue and re-enter at the end of the queue.

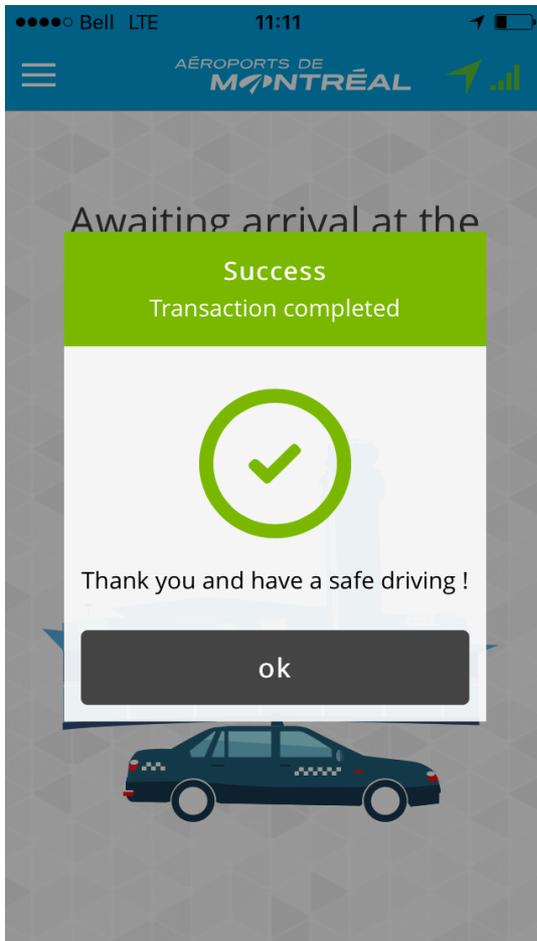
Slide the Pause button to the left to pause the app.

To re-activate the coupon when you return to your vehicle, slide the button back to the right.

# Mobile app (operation)

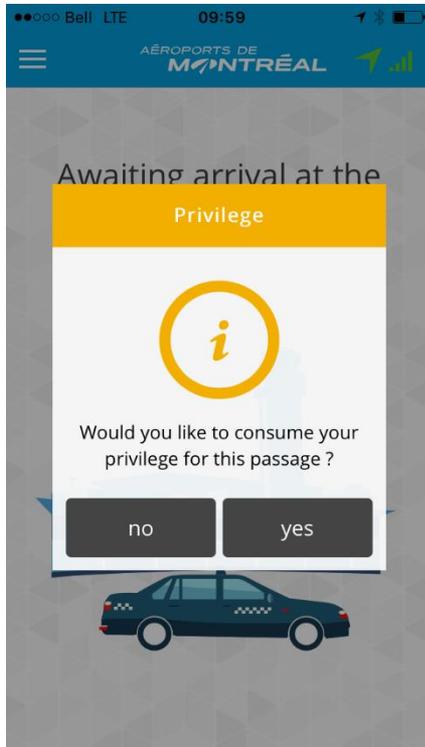
ENTREPRENEUR PROFESSIONNEL PROCESSUS AMÉLIORATION OBJECTIF S'ÉCHANGER

When you leave the Pick-up Area, you'll receive a confirmation message from the system.



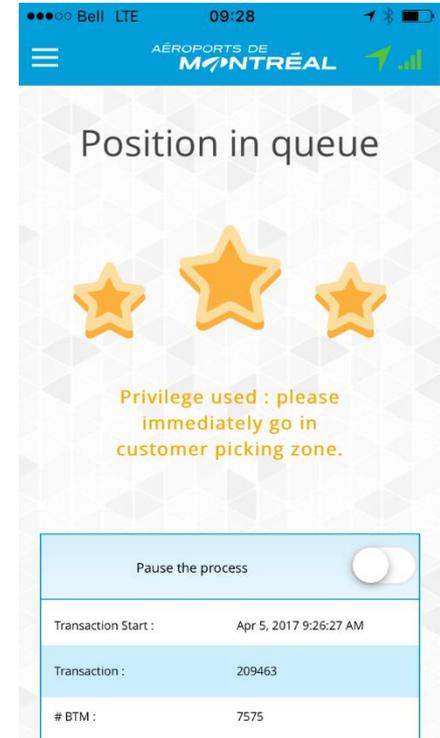
# Mobile app (special cases)

ENTREPRENEUR PROFESSIONNEL PROCESSUS AMÉLIORATION OBJECTIFS ÉCHANGÉ



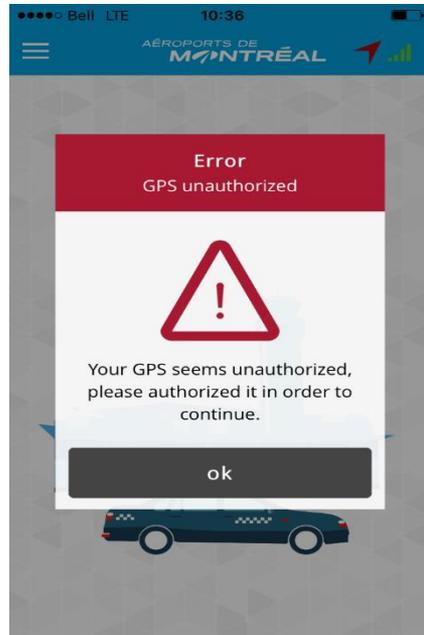
When you are entitled to a no-charge trip, you must ask the supervisor to enter you into the system before leaving the Pick-up Area. When you return to the queue, the system will ask you whether you want to use the privilege immediately or later.

When you decide to take the trip (tap YES), you are assigned a different-coloured coupon. You can go directly to the Pick-up Area and show the coupon to the dispatcher.

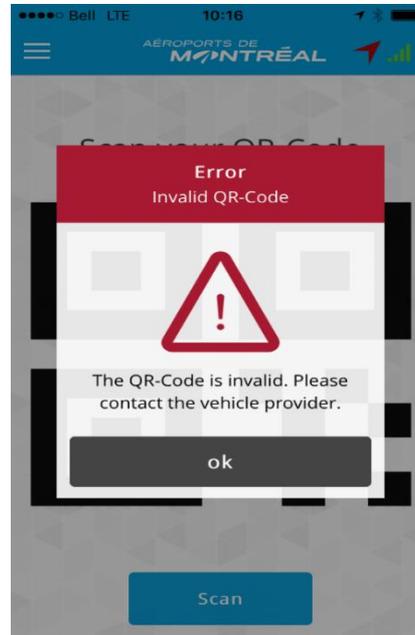


# Mobile app (messages)

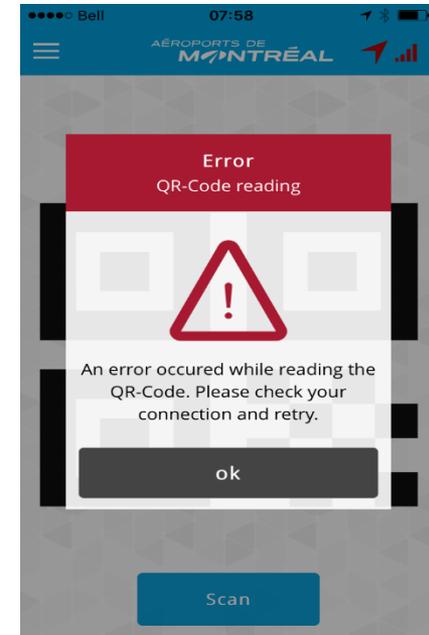
Q. L'ENTRE-PROFESSEUR PROFESSIONNEL PROCESSUS AMPLI ORAISON OBJECTIFS ECHANGE



If you see this message, you must check that GPS is activated on your phone/device.

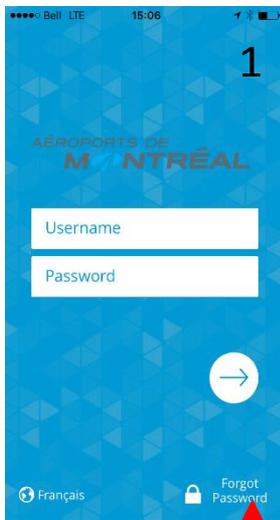


This message tells you that there was an error scanning the QR code. You must try again or contact the Permit-holder

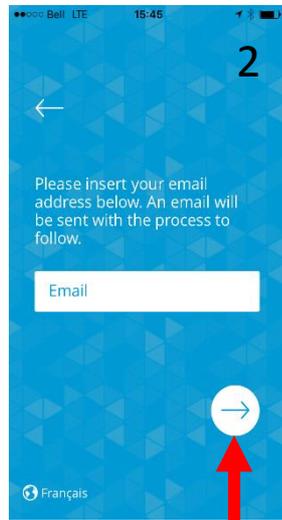


If you see this message, you must check that cellular data is activated on your phone/device.

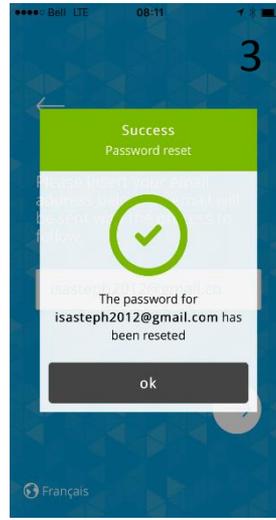
# Forgotten password (mobile APP)



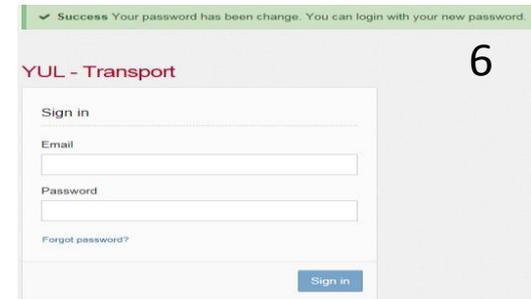
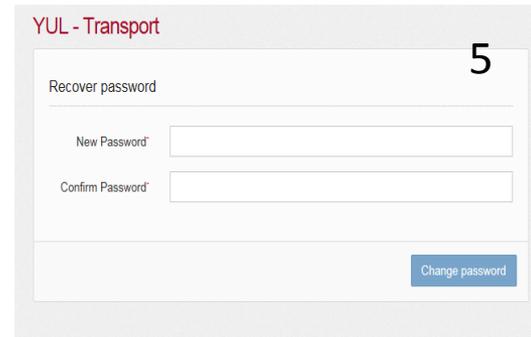
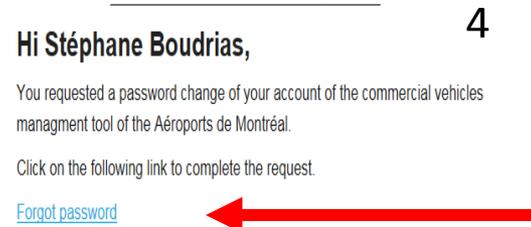
1  
Click on Forgot Password to start the password change process.



2  
Enter your email address and click on the arrow



3  
You must then consult your email inbox to complete the process



4  
You must click on the link to complete the process.

5  
You must now choose your new password and confirm it.

6  
The green ribbon on the top of the screen indicates that your password was successfully changed. You can now use it to login to the mobile APP.

# Forgotten password (Web application)

YUL - Transport

Sign in

Email

Password

[Forgot password?](#)

Sign in

Click on **Forgot Password** to start the password modification process.

Warning / An email has been send to allow you to recover your password.

YUL - Transport

Sign in

Email

Password

[Forgot password?](#)

Sign in

You must then consult your email inbox to complete the process.

YUL - Transport

Recover password

New Password

Confirm Password

Change password

You must now choose your new password and confirm it.

YUL - Transport

Forgot password

Email

[I remembered my password!](#)

Reset password

Enter your email address and click in the blue line.

Hi Stéphane Boudrias,

You requested a password change of your account of the commercial vehicles management tool of the Aéroports de Montréal.

Click on the following link to complete the request.

[Forgot password](#)

You must click on the link to complete the process

Success Your password has been change. You can login with your new password.

YUL - Transport

Sign in

Email

Password

[Forgot password?](#)

Sign in

The green ribbon on the top of the screen indicates that your password was successfully changed. You can now use it to login to the mobile APP.