

**MONTRÉAL–TRUDEAU:
NORTH AMERICA’S FIRST AIRPORT
TO OFFER SELF-SERVICE BAGGAGE DROP-OFF**

Montréal, March 15, 2012 – Montréal–Pierre-Elliott-Trudeau International Airport has become the first airport in North America to offer passengers self-service baggage drop-off points, essential counterparts to the kiosks and other self-service systems already available. Aéroports de Montréal (ADM) is proud to remain a leader in providing self-service passenger processing options.

This latest development means that Montréal–Trudeau passengers can now complete the entire check-in process themselves. It is important to note, however, that before proceeding to a self-service baggage drop-off point, they must have already checked in and printed their luggage tags at a self-service check-in kiosk. This process normally takes less than a minute. Airline agents are available to help passengers if necessary, but do not need to intervene in the vast majority of cases.

Developed in collaboration with COFELY Services, a subsidiary of the GDF-Suez Group, the new self-service baggage drop-off points are equipped with bar-code readers and touch screens that passengers can use to enter the necessary information by following simple instructions. In this way, the system automatically matches pre-checked-in passengers with their pre-tagged luggage.

WestJet is the first airline to have adopted this process for its flights. Other carriers operating out of Montréal–Trudeau are also planning to offer their passengers this choice soon. Passengers who still wish to have the option of checking in at a traditional airline counter are welcome to do so.

Self-service baggage drop-off facilities are already in operation at some of the world’s airports, notably in Europe. The International Air Transport Association (IATA) recommends this process in its *Fast Travel Program*.

ADM is the local airport authority responsible for the management, operation and development of Montréal–Trudeau and Montréal–Mirabel international airports since 1992. The Corporation employs 625 people at both airports and at head office. ADM has been ISO 14001 certified since 2000 and BOMA BEST certified since 2008.

For further information on Aéroports de Montréal and its operations, please visit our website at www.admtl.com.

Source: Christiane Beaulieu
Vice-President, Public Affairs and Communications