

**NOTICE GIVEN PURSUANT TO SECTION 5 OF THE  
ACCESSIBLE TRANSPORTATION FOR PERSONS WITH DISABILITIES REGULATIONS  
(SOR/2019-244)**

As appears from section 5(a) of the Accessible Transportation for Persons with Disabilities Regulations (DORS/2019-244), YUL Montreal International Airport ("YUL") is subject to the applicable provisions of those regulations.

As such, YUL is subject to the provisions applicable to terminal operators, which include certain provisions of Part 1 - Requirements Applicable to Transportation Service Providers and Part 4 - Requirements Applicable to Terminal Operators.

Specifically:

- Communication of information to persons with disabilities: sections 4 to 9, 10 (2) and 11 to 14;
- Personnel Training of the Assistance of Persons with Disabilities: 15 to 23;
- Services-Requirements: 216 and 217;
- Technical-Requirements: 212 to 231.

YUL works with the various stakeholders who interact with passengers to comply with the regulations. The services offered are available on our website at the following address:

<https://www.admtl.com/fr/guide/services-adapt%C3%A9s>

More information will be available when the various measures are implemented.

In the event that a passenger is dissatisfied with the services offered in connection with the application of the regulation, we invite him or her to contact us by one of the following means:

- Through our website: <https://yulsatisfaction.admtl.com/hc/fr-ca/requests/new>
- By phone at the following number: 514 633-3333 / 1 800 465-1213
- At the following mailing address:  
YUL Satisfaction  
800 Leigh-Capreol Place, Suite 1000 / Suite 1000  
801 Dorval, Quebec, Canada  
802 H4Y 0A5