



**SOUNDSCAPE**

MARCH 24, 2020

## COMPLAINTS FILED BY E-MAIL (INCLUDING AÉROPLAINTE)

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In the present situation, we must prioritize urgent and priority tasks. We are no longer able to manually input complaints filed by e-mail, including AÉROplainte.

Complaints filed via [WebTrak](#) and the [web form](#) (web site and [mobile version](#)) will continue to be compiled because the system is automated.

WebTrak enables you to locate your address on the map and see flight paths of aircraft over flying your area, the aircraft type, its altitude as well as the noise data at the noise monitoring stations. You can submit a complaint directly linked to the flight you wish to report. Flight data are available after a 10-minute delay and can be viewed in a retroactive manner for a period of 30 days. WebTrak can also be used with a cell phone. Click [here](#) for more information.

We thank you for your understanding.

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