

**“World Airport Star Rating” 2019 results:  
YUL earns a 4<sup>th</sup> Star**

**Montréal, April 18, 2019** – Montréal-Trudeau Airport (YUL) has for the first time been awarded a prestigious 4-Star rating under the Skytrax World Airport Star Rating program, joining the ranks of other major world airports. The results obtained from this ranking, considered a benchmark in the global airport industry, stem from an audit conducted last March.

This fourth star recognizes the major investments made in recent years to modernize the airport’s infrastructure and achieve the highest industry standards, as well as employee efforts to enhance the passenger experience day after day.

“In 2018, Aéroports de Montréal challenged itself to obtain a 4-Star Skytrax rating for the YUL site,” said Philippe Rainville, President and CEO of Aéroports de Montréal. “After pushing our limits and raising the bar to improve customer experience, we learned today that the challenge has been successfully met. ADM is extremely proud of the dedication and excellent work done by all employees at the airport and in the airport community.”

In the past year, many initiatives have been put in place to enhance the passenger experience and the fluidity of processes, as well as to optimize terminal maintenance. YUL now has a new team of ambassadors serving passengers, technology-based control and monitoring processes to ensure the cleanliness of facilities, self-service baggage check-in kiosks, and a fifth baggage carousel in the international zone.

The “World Airport Star Rating,” created in 2000, is recognized in the industry as a global benchmark for airport standards. Ratings range from 1 Star to the most prestigious 5-Star rating. Skytrax specializes in ranking international airline organizations and advises airlines and airports around the world on ways to improve the quality of service delivery and facility management.

**About Aéroports de Montréal**

Aéroports de Montréal is the airport authority for the Greater Montréal area responsible for the management, operation and development of Montréal-Trudeau International Airport and the Mirabel aeronautic and industrial park.

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**Source :**

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