Concerned about the impact of airport activities on neighbouring communities, ADM launched the WebTrak application last May to provide residents with information about aircraft flying over Greater Montréal. Now, ADM has produced an “Understanding WebTrak” information video to make the app easier to use.

This video explains how WebTrak – a powerful tool in ADM’s complaint management system – works. Every complaint submitted is automatically registered and linked to an aircraft movement in the soundscape complaint management system. Once received, complaints are analyzed and compiled, allowing for areas of improvement to be identified.

The application was launched as part of ADM’s soundscape action plan which will soon be submitted for public consultations. WebTrak is not only a flight data system that provides access to air trajectories, aircraft types, altitude and noise levels recorded at various noise-measuring stations, but it also provides greater access to YUL’s aviation activities.

“Maintaining a harmonious cohabitation with neighbouring communities remains a priority and is an integral part of ADM’s mission,” said Martin Massé, Vice President of Public Affairs at Aéroports de Montréal. “We are making every effort to balance the community’s need for efficient air links and respect for our neighbours. “Understanding WebTrak” is part of this commitment and we hope that this video will make it easier for more citizens to use WebTrak.”

About WebTrak

Available on the Internet and through a smartphone, the system has a graphical interface that displays flight data in near real time. It locates an address on the map and facilitates submitting a complaint. This is linked to a specific air movement and directly registered in the soundscape management system.

The WebTrak system provides flight information from NAV Canada’s radar data. Citizens may view the data retroactively for a period of 30 days. For security reasons, the data is accessible only after a 10-minute delay. Similarly, information about the identity of the airline and flight number remains hidden. Government flight operations, such as military and law enforcement flights, are not displayed.

For more information, please visit the following link: https://www.admtl.com/en/adm/communities/soundscape

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