



SOUNDSCAPE

APRIL 21, 2020

COVID-19: YUL OPERATIONS

YUL Montréal-Trudeau Airport has been declared an essential service and remains in operation.

However, the crisis caused by COVID-19 has resulted in a drastic decrease in air traffic of more than 80%. The number of movements (landings and takeoffs) per day has dropped from an average of 600 flights to fewer than 80. Most of these are domestic flights, and about 30 of them are general aviation flights. These flights are still necessary and carry essential goods in the hold: food, medicines, medical supplies, etc...

On April 16, ADM announced [exceptional measures](#) to ensure continued airport operations.

We are continuing to analyse and respond to noise complaints submitted via [WebTrak](#) and the [web form](#) (web site and [mobile version](#)). However, we have to prioritize important and urgent tasks and we are no longer able to manually input complaints filed by e-mail, including AEROplainte.

We have invested to make [WebTrak](#) available so that citizens can easily track aircraft and file a complaint for a particular flight. Among other things, WebTrak displays flight paths, aircraft type and altitudes, as well as the noise levels recorded at noise monitoring stations. The information can be viewed retroactively for a period of 30 days.

We thank you for your understanding.

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