

**YUL** Aéroport  
International  
Montréal-Trudeau



## **YUL-Transport (Driver)**

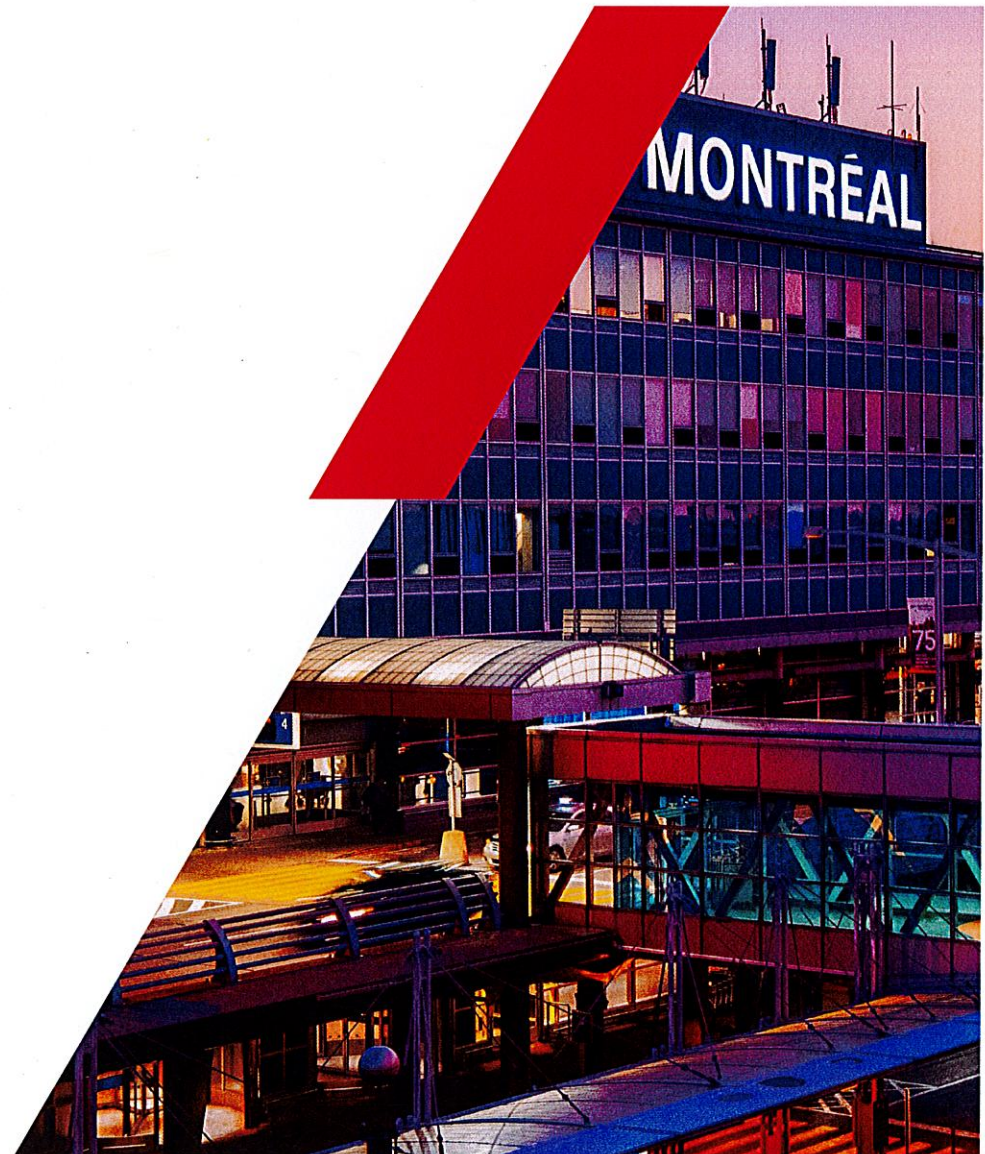
Commercial Vehicles Management Application

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Manager Ground Transportation

# Table of contents

- 3 – Description and first use (e-mail confirmation)
- 4 – Password creation (mandatory for first time use)
- 5 - Mobile App (installation)
- 6 – Mobile App (connection)
- 7 –11 Mobile App (operation)
- 12 – Mobile App (special case)
- 13 – Mobile App (error messages)
- 14 – Mobile App (password reset)
- 15 – Web site (password reset)
- 16 - Contact



# Driver Application

For you to be able to use the mobile app for drivers, the Permit-holder (vehicle owner or his authorized administrator) must have registered you in his profile to operate the vehicle.

Using a computer or a smartphone with an internet connection, click or tap the link you received by e-mail.



## Bonjour chauffeur chauffeur,

Vous avez été identifié comme conducteur de véhicules commerciaux pour le ou les permis suivants 7575 pour l'outil de gestion de véhicules commerciaux de l'Aéroports de Montréal.

Cliquer sur le lien suivant pour compléter votre compte utilisateur conducteur.

[Compléter votre compte ici!](#)

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## Hi chauffeur chauffeur,

You were identified as a driver of commercial vehicles on the following permit 7575 for the commercial vehicles management tool of the Aéroports de Montréal.

Click on the following link to complete your driver account.

[Complete your account here!](#)

**YUL**

# Password Creation (mandatory)

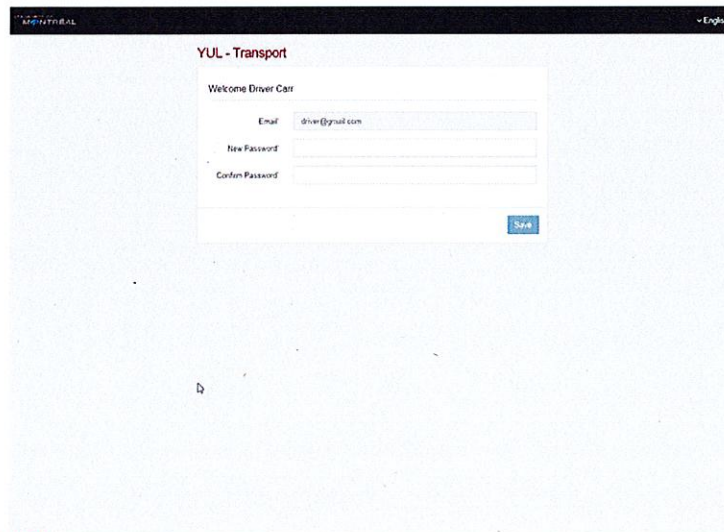
You must create a password that must contain the following criterias:

Minimum 6 characters

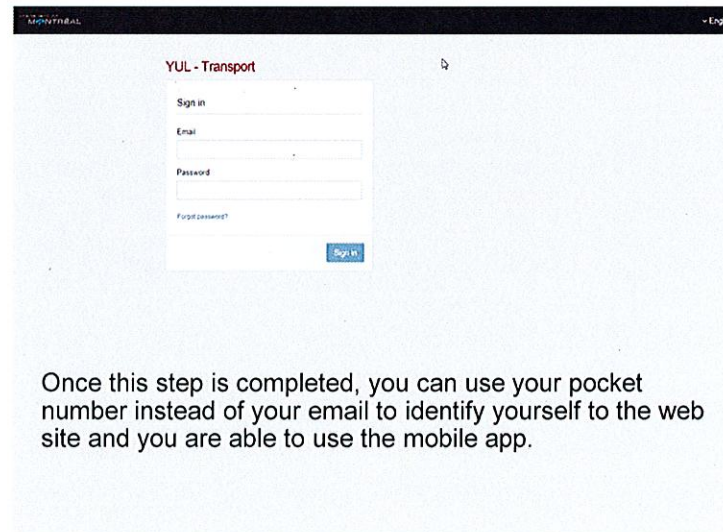
At least one capital letter

At least one digit

You must then connect to your web profile using your email address and the password you just created to complete the enrollment process.



The screenshot shows the 'YUL - Transport' website interface. At the top, there is a navigation bar with 'MONTREAL' on the left and 'English' on the right. Below the navigation bar, the page title is 'YUL - Transport'. The main content area is titled 'Welcome Driver Car'. It contains a form with the following fields: 'Email' (with the value 'driver@gmail.com'), 'New Password', and 'Confirm Password'. A blue 'Save' button is located at the bottom right of the form.



The screenshot shows the 'YUL - Transport' website interface. At the top, there is a navigation bar with 'MONTREAL' on the left and 'English' on the right. Below the navigation bar, the page title is 'YUL - Transport'. The main content area is titled 'Sign in'. It contains a form with the following fields: 'Email', 'Password', and a link for 'Forgot password?'. A blue 'Sign in' button is located at the bottom right of the form.

Once this step is completed, you can use your pocket number instead of your email to identify yourself to the web site and you are able to use the mobile app.

## Mobile App (installation)

Now that you are authorized to operate a vehicle, you must download the YUL-Transport app on your smartphone.

If you are driving a taxi, you don't need to do this step because the app is already installed on the car's electronic tablet.

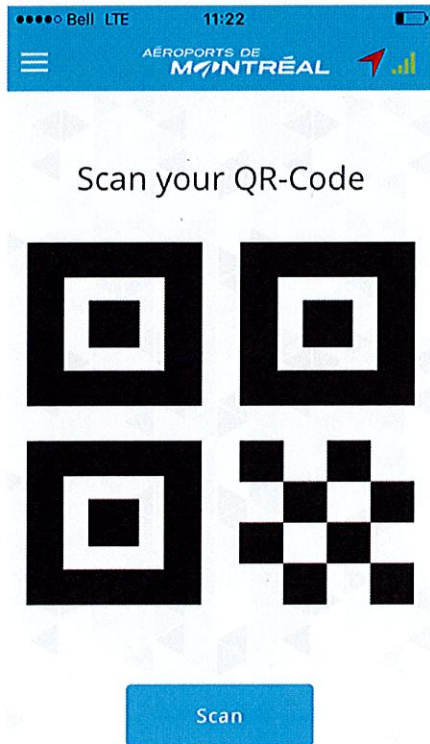
- Go to the App Store or Google Play Store and search for YUL-Transport
- Install the app on your smartphone
  - Authorize geolocation

## Mobile App (connection)



Enter your pocket number and the password that you already created and tap on the arrow to open the app.

# Mobile App (operation)



Scan the QR code printed on the reverse side of the airport permit sticker (upper left corner of the vehicle's windshield using the device's camera and the system will connect you with the owner's account.



# Mobile App (operation)



Awaiting arrival at the airport



If you are not yet arrived in the Airport zone, you will see the following message until you join the commercial vehicle basin entrance.

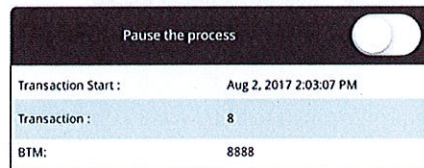
**YUL**



# Mobile App (operation)



Position in queue

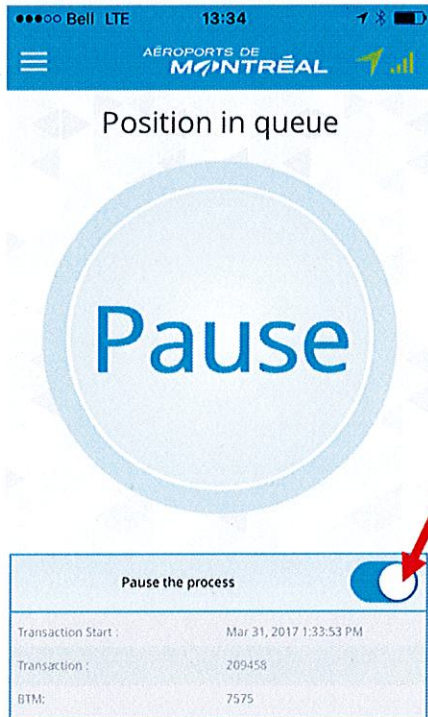


Once you enter the basin, you will receive your digital coupon.

It may happen that in some case, the coupon sequence will not be exactly like the arrival order.

Proceed within the stand by joining the queue as displayed at the kiosk and when the queue starts moving, proceed to the Pick-up area.

# Mobile App (operation)

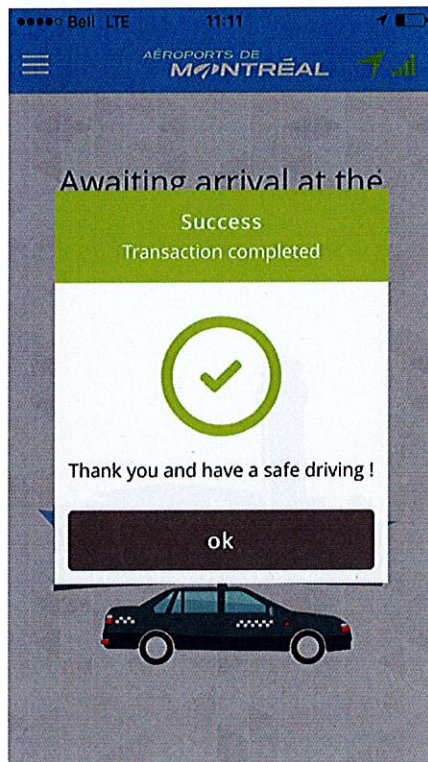


If you wish to enter terminal building or go anywhere else outside the commercial vehicle waiting area, you must pause the app; otherwise the coupon will be voided and you will have to exit the basin and re-enter at the end of the queue.

Tap the pause button to pause the app.

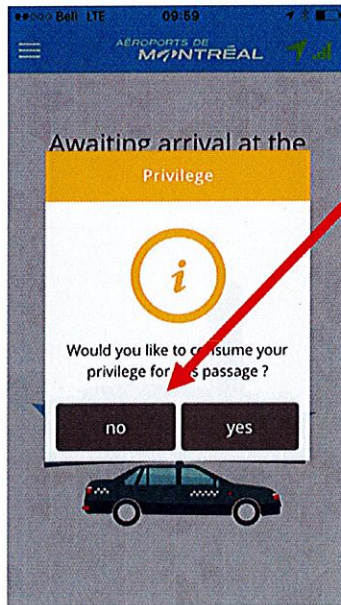
To re-activate the coupon when you return to your vehicle, tap back the button to cancel the pause mode.

## Mobile App (operation)



When you leave the Pick-up area, you'll receive a confirmation message from the system.

# Mobile App (special case)

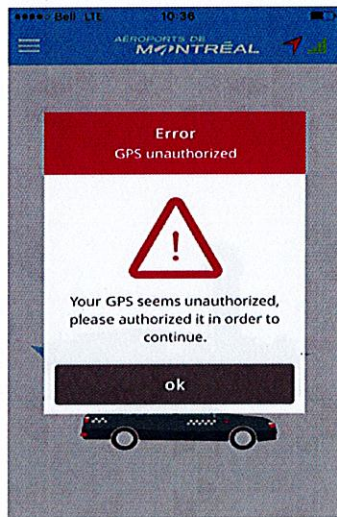


When you are entitled to a free pass, you must ask the supervisor to enter you into the system before leaving the Pick-up area. When you return to the queue, the system will ask you whether you want to use the privilege immediately or later.

When you decide to take the trip (tap YES); a different coloured coupon will be assigned. You can then go directly to the Pick-up area and show the coupon to the dispatcher.



# Mobile App (error messages)

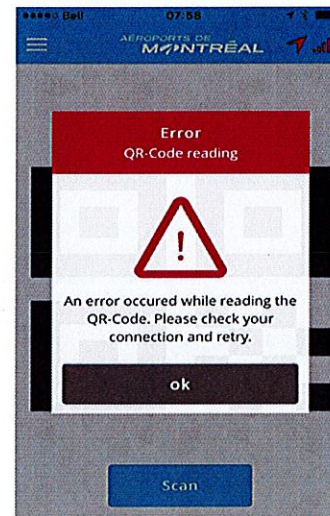


If you see this message, you must check that GPS is activated on your device

**YUL**

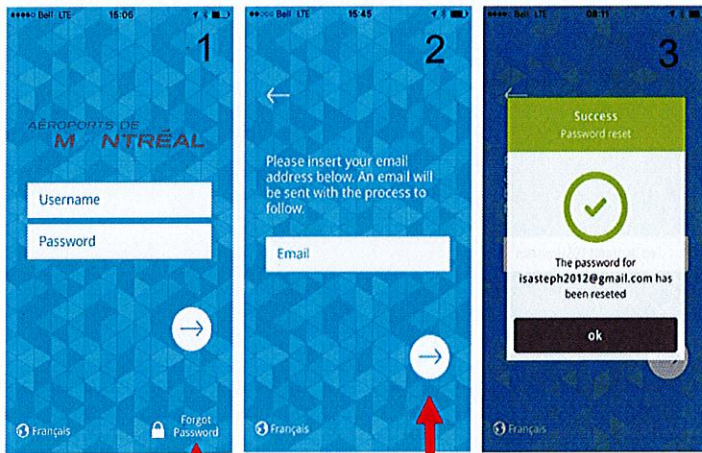


This message tells you that there was an error in scanning the QR code. You must try again or contact the Permit holder.



If you see this message, you must check that cellular data is activated on your device.

# Mobile App (Password reset)



1- Tap on Forgot Password to start the password reset process

2- Enter your email address and tap on the arrow

3- You must then consult your email inbox to complete the process

Hi Stéphane Boudrias,

You requested a password change of your account of the commercial vehicles management tool of the Aéroports de Montréal.

Click on the following link to complete the request

[Forgot password](#)

YUL - Transport

Recover password

New Password

Confirm Password

Change password

Success Your password has been change. You can login with your new password

YUL - Transport

Sign in

Email

Password

Forgot password?

Sign in

# Website (password reset)

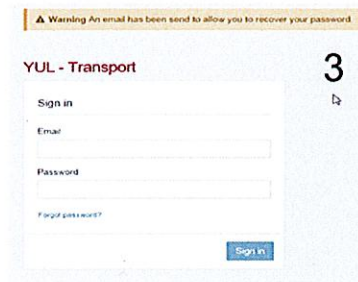


1- Click on Forgot Password to start the password reset process.



2- Enter your email address and click on the blue line.

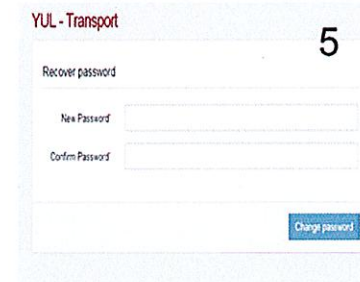
**YUL**



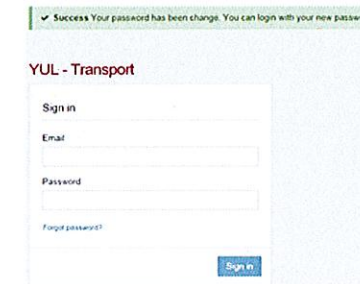
3- You must then consult your email inbox to continue the process.



4- You must click on the link to complete the process,



5- You must now choose your new password and confirm it.



The green ribbon on top of the screen indicates that your password was successfully changed. You can now use it to login to the mobile App.

## Contacts

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